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Firstfocus

FirstFleet A newsletter for FirstFleet employees

3 Million Safe Miles



3 Million Mile Safe Driving Award

Ralph West began his driving career with FirstFleet, Inc. in 1987 and continues to drive out of the Cleveland, TN location on the Kroger account. Ralph was recently recognized for an outstanding accomplishment, Three Million Safe Miles driven which is 24 years of safe, accident free driving!

Ralph appreciates the good equipment FirstFleet provides and he enjoys the people he works with. He attributes his success to never forgetting that he is a professional driver when on the public highway and when he sees a distracted driver he makes it a point to stay away from them, to quote Mr. West "Safety is my life's work". **FirstFleet is extremely proud of Ralph West, the company's 6th Three Million Mile Safe Driver!**

Wellness

First

The Wellness Team wants all participants to have opportunities to reach your Wellness Goals for 2015 and take advantage of



the benefits in 2016. The deadline has been extended to AUGUST 31, 2015. Don't miss your FINAL opportunity to avoid ADDITIONAL increases in your 2016 health insurance premiums.

As we've been sharing over these last several months, to avoid these additional premium costs **EVERY covered EM-PLOYEE under our health insurance plan** must complete BOTH the Personal Health Assessment (PHA) and a Biometric Screening **BEFORE August 31, 2015.**

Your FirstFleet Wellness Committee is always available, if you have any questions or comments, please send an email to <u>wellness@firstfleetinc.com</u> and we will gladly provide assistance.

Portland, TN

Ust as the Welcome Home sign extends a warm welcome to the returning drivers the atmosphere in Portland, TN radiates with a perfect blend of top notch efficiency and southern hospitality.

FirstFleet, Portland, TN opened for business in the Fall of 1991 with approximately 25 drivers and a small service department. Today Portland, TN is home to 129 full time drivers who are dedicated to the Peyton's account and deliver to approximately 1,250 Kroger stores in the eastern United States. Benny Tuck, Fleet Manager, states "I can't say enough about what the drivers here in Portland do for us. They are some of the most hardworking, dedicated people I know who continually rise to the challenges and provide excellent customer service while



remaining focused on Safety. Our drivers are the fabric this company is made of and we truly value each and every one of them." Fleet manager, Benny Tuck, began his career with FirstFleet in 1997. Benny is known to be a truly dedicated manager who holds the customer and his crew in high regard, a professional who leads by example.

The Portland crew also includes, Assistant Fleet Manager, John Gifford who began his career with FirstFleet in 1999. Five Transportation Supervisors: Tonya Vanatta, Mark Carrigan, Jeff Carver, Rick Baker and Bronson Laney who are primarily responsible for coordinating loads, working directly with the drivers and providing customer service. Portland has 2 committed Admins, Lisa Stamps and Rebecca Roskam who provide support and handle various other tasks. Randy Minnicks serves as Portland's onsite Safety Supervisor working directly with drivers and the Safety Department. Portland also serves as the initial contact for all accident and injury reporting. When asked for a few comments regarding the Portland staff, Benny Tuck states "The longer I'm here in Portland, the more my confidence in the folks here grows. I've yet to see anything come across they can't do. Here in Portland we at times take calls from drivers who are in difficult circumstances, we strive to be the reassuring voice when they need help the most. I know throughout the company there are plenty of talented and dedicated folks but I believe the people we have here in Portland are absolutely some of the best of the best."



Lt to Rt: Benny Tuck, Fleet Manager; Tonya Vanatta, Transportation Supervisor; Jeff Carver, Transportation Supervisor; John Gifford, Asst. Fleet Manager



Mark Carrigan, Transportation Supervisor



Rick Baker, Transportation Supervisor



Bronson Laney, Transportation Supervisor



Lisa Stamps, Admin



Rebecca Roskam, Admin

Maintenance

Spotlight on FirstFleet's Portland, TN Shop

The Portland, TN shop has grown from a small staff servicing 25 power units to a full service shop operating on a 24/7 basis with 3 operating shifts. In addition to maintaining the 138+ power units domiciled in Portland, the crew of 14 provides top quality service to neighboring FirstFleet locations and any in the area that find themselves in need of assistance.



Maintenance

The Portland crew is directed by Service Manager, Johnny Russell, who began his career with FirstFleet in 2007. The 3 operating shifts are overseen by Shift Leaders; Gene Jenkins, Jr, Jeremy Jones and James Benton with 10 well qualified technicians all working diligently to keep FirstFleet equipment well maintained and on the road. In regards to the Portland Service Crew, Service Manager, Johnny Russell states "The guys are always very motivated, hard-working and willing to work extra as needed. They get along great at work and outside of work; we're a team here in Portland". Johnny expects to add 3-4 new technicians in the very near future.



Johnny Russell, Portland Service Manager



Portland, TN Service 1st & 3rd Shifts Lt to Rt Front Josh Winfree, James Benton, Rick Dixon, Gene Jenkins, Sr. Lt to Rt Back Johnny Russell, Dewayne Fisher, Gene Jenkins, Jr., Donnie Skirvin, Jerry Walker. Not Pictured Jeffery Cherry.

Safety is always at the top of the list in Portland, keeping employees safe in the shop and on the road is their main objective. To ensure Safety the following safety procedures are kept in place at all times:

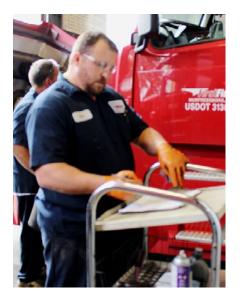
- · Keys are removed and replaced with Lock Out Tags
- · Wheel Chocks are placed in the front and back of one of the wheels
- Out of Service Decals are visibly placed on entry doors of equipment





Portland, TN Service 2nd Shift Lt to Rt Front Jay Jones, Jamie Gregory Lt to Rt Back Eric Briley, Andy Woodard, Johnny Russell

While visiting the Portland Shop it quickly becomes apparent the entire crew is committed to keeping the drivers rolling by providing timely and efficient service, incoming drivers are greeted with an air of camaraderie and any issues or concerns are immediately addressed. Mike Farmer, Driver Trainer and 2 Million Mile Safe Driver, states "When a problem arises the shop guys get right on it without delay, they take care of us and keep us on the road".



Rick Dixon, Service Technician



Gene Jenkins, Sr., Service Technician



Eric Briley, Service Technician



Gene Jenkins, Jr., 1st Shift Lead/Parts Manager



Jay Jones, 2nd Shift Lead



Jamie Gregory, Service Technician

Portland, TN is also home to FirstFleet's Breakdown Department who is responsible for handling breakdowns for the majority of the company. The Breakdown Department strives to always provide prompt and courteous service in addition to expedited response times to facilitate repair. Directed by Area Maintenance Manager, David Graves, who began his career with FirstFleet in 1996 and a staff of 3 Breakdown Specialists; Teresa Wallace, Miranda Amons and Kelley Bray.



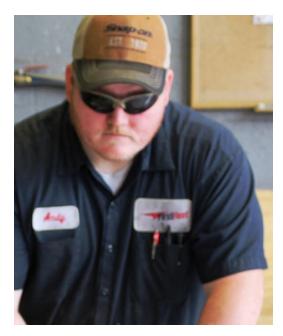
Breakdown Department Lt to Rt: Teresa Wallace, Breakdown Specialist; Miranda Amons, Breakdown Specialist; Kelley Bray, Breakdown Specialist; David Graves, Area Maintenance Manager



Rick Dixon, Service Technician

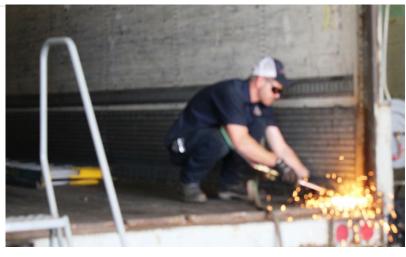


Lt to rt Gene Jenkins, Sr., Service Technician and Andy Woodard, Service Technician



Andy Woodard, Service Technician





Josh Winfree, Service Technician



Gene Jenkins, Sr., Service Technician

Jay Jones, 2nd Shift Lead

FirstFleet, Inc. is very proud of the Portland Shop Personnel and appreciates their commitment and dedication!



A very nice shot of the FirstFleet trucks dedicated to the Garth Brooks account, photo credit to driver Paul Mays.





Safe Miles

Greg Thomas 2,000,000 Safe Miles!



Greg Thomas has been driving for FirstFleet, Inc. out of our Bluffton, IN terminal for 23 years. Greg attributes his safe driving accomplishment to watching out for the other vehicles on the road, taking his time and always being alert. **FirstFleet is extremely proud of Greg Thomas - Two Million Mile Safe Driver!**

Greg Thomas, Driver; Perry Glancy, Regional Manager

Jim Jackson 2,000,000 Safe Miles!



Jim Jackson has been driving for FirstFleet, Inc. out of our Phoenix, AZ terminal for 14 years. Jim attributes his safe driving accomplishment to driving by the Smith System, he adds that proper rest and paying constant attention to what is going on around him is very important to him. **FirstFleet is extreme-Iy proud of Jim Jackson - Two Million Mile Safe Driver!**

Jim Jackson, Driver; Jim Skaare, Safety

Ken Bumpus 2,000,000 Safe Miles!



Ken Bumpus, Driver; Benny Tuck, Fleet Manager

Ken Bumpus has been driving for FirstFleet, Inc. out of our Portland, TN terminal for 16 years. Ken attributes his safe driving accomplishment to looking ahead and using his mirrors to always know what's going on around him. **FirstFleet is extremely proud of Ken Bumpus - Two Million Mile Safe Driver!**

FirstFleet, Inc. is very proud of our Two Million Mile Safe Drivers!

1,000,000



Safe Miles

Carlos Montano 1 Million Safe Miles!

Carlos began his career with FirstFleet in 2007, he drives out of the Phoenix. AZ terminal. Congratulations Carlos!

Lt to Rt: Shawn Kane, Fleet Manager; Carlos Montano, Driver; Lloyd Hatcher, Safety Supervisor



James Denson 1 Million Safe Miles!

James began his career with FirstFleet in 2007, he drives out of the Fountain, CO terminal. Congratulations James!



Theron Bolinger 1 Million Safe Miles!

Theron began his career with FirstFleet in 2005, he drives out of the Bluffton, IN terminal. Congratulations Theron!

Dar?

Lt to Rt: Theron Bolinger, Driver; Ryan Getts, Fleet Manager

Larry Jacobs 1 Million Safe Miles!

Larry began his career with FirstFleet in 2003, he drives out of the Bluffton, IN terminal. Congratulations Larry!



Larry Jacobs, Driver

Lt to Rt: James Denson, Driver; Mark Jordan, Safety Supervisor

James Stinnett 1 Million Safe Miles!

James began his career with FirstFleet in 2007, he drives out of the Phoenix, AZ terminal. Congratulations James!

Lt to Rt: Lloyd Hatcher, Safety Supervisor; James Stinnett, Driver; Shawn Kane, Fleet Manager



Matthew Brooks 1 Million Safe Miles!

Matthew began his career with FirstFleet in 2005, he drives out of the Phoenix, AZ terminal. Congratulations Matthew!

Lt to Rt: Matthew Brooks, Driver



Dean Eakins 1 Million Safe Miles!

Dean began his career with FirstFleet in 2007, he drives out of the Phoenix, AZ terminal. Congratulations Dean!

> Lt to Rt: Shawn Kane, Fleet Manager; Dean Eakins, Driver; Jim Skaare, Safety





FirstFleet is pleased to share the accomplishments of these Million Mile Safe Drivers!

In Memoriam

In Memory of Tom Harden, Dispatcher, Cedar Rapids, IA. Tom will be greatly missed by all who knew him and remembered for his quick wit and sense of humor. He was a member of First Baptist Church in Muscatine, IA where he taught Sunday School in addition to serving as a Deacon and Usher. Tom enjoyed sports and was an avid Saint Louis Cardinals fan. Tom passed away on March 3, 2015, we at FirstFleet extend our sympathies to his wife Lori, his children and family.



In Memory of Jack Mead, Driver, Goldsboro, NC. Jack will be greatly missed by all who knew him, he was a United States Air Force veteran and 15 year FirstFleet employee who will be remembered by his co-workers as a friendly and dedicated man. Jack enjoyed singing karaoke and had a heart for animals. Jack passed away on June 18, 2015, we at FirstFleet extend our sympathies to his wife Connie, his children and family.



Technology

At FirstFleet we are proud of the services we provide for our business partners. From one side of the country to the other we deliver customized solutions designed to meet the dynamic needs of our partners. Technology is a supporting component of the front line service our operational teams and professional drivers provide tirelessly every day. Technology allows us to communicate well, identify issues, and maximize the time of every team member invests in the life of a load. Here is a summary of a few technology items we have advanced in the last quarter or are very close to completion and release.

Mobile App – Android and Apple Device Support

We are proud to say we now have a proper mobile application. The application is now available for download in both the Google Play Store and the App Store. This far the app has been received with great feedback coming regularly from our drivers. The application features functions that allow employees to see pay history, current load assignments, view fuel economy, check hours of service

and in limited use even upload proof of deliv-ery documents. Customers will have the ability to track freight in motion and fetch proof of de-livery documents. It is our plan to continue adding features and functions to make communication easier and more transparent. We encourage you to install the app today and see what ways it can enhance your interactions with FirstFleet.

Communication Platform

Asoftware tool is presently being distributed to all offices in the company which distributes the most accurate and current contact information for all drivers in the country. This application automatically updates and presents the dispatch team with information about the incoming caller and helps them place outgoing calls with ease. The goal of this tool is to leverage our nationwide integrated phone system to ensure we provide excellent service to our staff and partners.

Mobile Dispatch

Mobile Dispatch is not a new tool but it has been enhanced greatly. Using this service allows you to get a text message when your loads are assigned. If you are not currently enrolled in the process to receive load information via text message I encourage you to visit www.firstfleetinc.com/EmployeeTools to watch demonstrations on how to configure this service. The enhancement is to include a simple link in

the text message which when tapped will take you to a mobile friendly page that displays a great deal of information about the planned stops on your route. This is one enhancement which has been received very well by the driver community.







Driver Trainer Meeting

CSA – **Customers Safety Attention** – was the theme of the **19th Annual Driver Trainer Meeting** held in Murfreesboro, TN this past April 17th & 18th with approximately 50 Driver Trainers from across the country in attendance! A town hall style meeting inspired in depth discussions on CSA, Health and Wellness, Circle of Service, E-Logs, Fatigue, Accidents and more!



FirstFleet President, Gary Wilson, kicked off the meeting again this year and introduced the 1st time attendees.



Mark McKnight, Controller and John Hellige, VP of Finance, provided a fun and useful presentation on how to maintain Wellness while on the road.



Daniel Piper, VP of Operations extended a warm welcome to the group and lead the discussion on CSA in addition to other Safety sensitive topics.



Daniel Piper, VP of Operations, Congratulates these Trainers for their Outstanding Contributions to Safety at FirstFleet during 2014. Lt to Rt front row: Jason Murray, Dale Moore, Rod Sharp, Troy Bash Lt to Rt back row: Daniel Piper, Mike Farmer, Ian Noddin, Roy Conley, Randy Merriman



The following Safety Supervisors were recognized for their dedication to Safety at their respective terminals Lt to Rt: Randy Minnicks, Travis Goff, Lloyd Angel, Lloyd Hatcher, Wayne Hayes and Mark Jordan.



FirstFleet's Regional Safety Managers were introduced in their new roles at FirstFleet It to rt: Kevin Steele, Rob Stone, Lou Miller



Jesse Wisener, Portland, TN Driver, was recognized during the Driver Trainer Meeting for 25 years of Service!



Executive VP, David Beeny, also welcomed the group and stressed the great importance of Driver Training and Safety in our industry.



Many thanks to Jim Skaare, John Cole and the entire Safety Department for providing yet another exceptional meeting! Lt to Rt: Jim Skaare, Safety; John Cole, Safety Director



Ralph West, Cleveland, TN Driver, was honored during the Driver Trainer Meeting for his outstanding accomplishment of 3 Million Safe Driving Miles! Lt to Rt front row: Patricia West, Ralph's Wife; Ralph West, Driver; Gary Wilson, President Lt to Rt back row: John Hellige, VP of Finance; David Beeny, Executive VP



Marvin Whitaker, Trainer, Atlanta, GA delivered an informative and motivational depiction of the day to day for a FirstFleet driver in Atlanta, GA



Dale Moore, Daniel Piper



Lester Packard, Duke Arledge



Brad Lundquist, Rod Sharp, Dan Ratliff, Mark Jordan



Ray Wright John Waisanen, Lou Miller



John Cole, Randy Minnicks



Daryl Gill, John Harriman, Bill Donovan



Dale Moore, Dave Hall



Robert Hall, Tom Winters, Dionne Hester



Jim Skaare, Daryl Gill



John Hellige, Jim Skaare, John Cole, Daniel Piper



Lou Miller, Tom Winters



John Hellige, Mike Farmer



Lloyd Hatcher, Troy Bash, John Cooper



Aaron Pennington, Jim Skaare, Joey Taylor

This year at the driver trainer meeting Austin Henderson, Chief Information Officer, provided a discussion focused on three principals.

- Innovation
- Integration
- Differentiation

Innovation

We like to think of innovation as the idea of thinking creatively to solve problems, bridging gaps with technology solutions. Four tools were demonstrated to support this concept.



Austin Henderson, Chief Information Officer

Mobility - Did you know that FirstFleet offers a full suite of tools designed to help our drivers stay connected with pay, vacation, load information, fuel stops and a host of other important factors in the life of a worker on the move? For more information visit www.firstfleetinc.com/EmployeeTools.

Fuel Economy - Staying connected with the performance of our vehicles is essential to running an efficient and environmental friendly fleet. We are committed to investing in solutions that help get every mile possible out of a gallon of fuel. Tools are available online and on mobile to help you stay informed and earning the highest possible bonuses.

Load Board - Getting dispatch information can sometimes be difficult. Did you know you can obtain load information via text message or online complete with all the details needed to make your deliveries?

Training - Staying current with the latest industry trends and guidelines can be tough. FirstFleet has deployed an online training solution designed to help you train on the move. Login today at <u>www.firstfleetinc.com</u> to interact with these training resources.

Integration

Did you know that the systems of FirstFleet communicate in real time directly with the customer? In one way or another the systems of FirstFleet communicate to the systems of our business partners about 150,000 a month. To communicate effectively and provide accurate information we need your help and it all starts with the Circle of Service. If you are not up to speed with the Circle of Service please let your Trainer or Fleet Manager know you need help so that we can continue providing excellent service from all aspects.

Differentiation

FirstFleet is a premier carrier, a recognition that has been earned by the hard work of thousands of individuals for nearly 30 years. We hire the best drivers in the country, operate the best equipment and provide service that is second to none. The technology services we offer are an extension of this commitment to quality and care. When you combine the operational excellence we provide with supporting technology it puts the red truck out front.

Feedback

If you have an idea or thought that you would like to see addressed through the technology solutions of FirstFleet drop us a line online at <u>www.firstfleetinc.com/contact</u>. We welcome and consider all feedback. Please don't hesitate to let us know how we can create a more efficient and enjoyable workplace.

At FirstFleet we believe in investing in factors that differentiate us from the competition. In addition to investing in people and equipment we invest regularly to provide technology solutions which add efficiency to our business and how we interact with the daily tasks.

Congratulations 2015 Graduates!



FirstFleet Murfreesboro, TN – MTSU Graduates, Lt to Rt: Christian Snow, Accountant; Kerry Pritchard, Safety Supervisor



Haley Bevels, Motlow State Community College, Associates of Science Degree, daughter of Tricia Barber, Accounts Receivable, Murfreesboro, TN

Did You Know?



Proud Grandpa & Bluffton, IN Service Manager, Dick McConn introduces his handsome grandson, Colton Wayne Gray born 6-25-15.



Proud Grandma & Murfreesboro, TN Maintenance Admin., Dawn Lawler introduces her handsome grandson, Nicholas Henry Chieffo born 3-14-15.



Proud Grandpa & Portland, TN Driver, Kenny Payne introduces his beautiful granddaughter Hazel Rose Payne born 2-28-15.

Members of FirstFleet's Corporate IT Team recently participated in a dodge ball tournament as part of a fundraiser to support a youth group trip which will provide relief and encouragement to many in need in Haiti. Caption only Pic H: Front Row Lt to Rt: Jeff Tudor, Austin Henderson, Christian Snow, Brian Beaird Back Row Lt to Rt: Justin Roberts, Grant Williams, Jess Patton, Jason Fulford





Fountain, CO 2015 Safety Training



Fountain, CO 2015 Safety Training



Wichita Falls, TX 2015 Safety Training



Cedar Rapids, IA Training Session



FirstFleet Austin, MN participated in the 4th of July Parade which was held in Austin, MN

FirstFleet Rider Program

Pictured is Chris Patrick, Portland, TN Driver along with his wife of 14 years, Cathy who were preparing to depart for a run to Houston, TX. Cathy is a school bus driver for the Lamar County Board of Education in Alabama but during the summer months enjoys participating in FirstFleet's Rider Program to spend time with Chris.

FirstFleet's Rider Program is effective April 1st – October 31st and available to benefit eligible, full time FirstFleet drivers domiciled out of a terminal with direct supervision. Drivers must be in good standing with FirstFleet and a good Safety record which is subject to review by Safety & Risk Management.

Riders must be a member of the driver's immediate family, legal dependent's only, i.e. spouse or child. Children must be at least 12 years old and not over 25 years of age. Additional information may be obtained from Fleet Managers, Safety or Risk Management.



St. Joe Tour

Jill Speight, Customer Service Manager, Murfreesboro, TN, along with Rebecca Wilson, Operations Project Manager and members of the Billing Team recently visited the St. Joseph, MO terminal and customer, International Paper Corrugated Box Plant. The Billing Team gained a better understanding of the business, enjoyed meeting with the customer and a plant tour.



Lt to Rt Front Row: Jesse Cross, Transportation Supervisor; Sara Fisher, Billing Lead; Holly Fitzgerald, Billing Admin. Lt to Rt Back Row: Daryl Gill, Fleet Manager; Jill Speight, Customer Service Manager; Rebecca Wilson, Operations Project Manager; Dallas Watson, Transportation Supervisor



Dean Patton, Austin, MN Driver, proudly displays his Certificate of Completion of FirstFleet Safety's 2015 Spring Training and was complimented by our customer, International Paper, for a job well done!

Got News?

Got News? Want to Share It?

Please email your submission along with photos to: MaggieEngle@firstfleetinc.com or call 1-800-819-0905 x1108 with any questions.

Open Enrollment 2015

It's almost that time of year again! Open Enrollment for the 2016 Benefit Year will begin on October 1 and run to October 31, 2015.

As in past years, on-site benefit enrollment meetings will be held at locations with at least 10 full-time employees. Check with your terminal manager on the day or days that have been chosen for your location's open enrollment meeting. During this meet-

ing each of you has the opportunity to attend a private 1-to-1 session with a benefit counselor. In that session, you'll learn how select personal insurance products which can enhance your current benefit package and further customize it to meet your and your family's needs. Also as in the past you may participate in online benefit enrollment 24-7 October 1-31 or via the call center which will be available from 8:00 a.m. EST to 5:00 p.m. EST Monday through Friday October 1st – 31st.

So be on the lookout for the information packets that will be sent directly to employee's homes in mid-September 2015 and take time to learn about the benefit options available to you to help promote good health, manage out-of-pocket costs related to medical conditions, and strengthen your financial safety net.





Anniversaries

5 YEAR SERVICE AWARDS

Boadi, Sampson, Delaware, OH Bopp, Stacy, Denver, CO Bruns, Bryan, Ames, IA Butcher, Steven, Bluffton, IN Cameron, Glenn, Newton, NC Cawley, Mark, Lynchburg, VA Cox, Major, Goldsboro, NC Crow, Ronnie, Jamestown, NC Derry, Kevin, St. Joseph, MO Estrada, Noe, Cleveland, TN Farmer, Robert, St. Louis, MO Floyd, Warren, San Antonio, TX Fowler, Caleb, Cleveland, TN Glasscock, Jerry, Dandridge, TN

10 YEAR SERVICE AWARDS

Bochar, Linda, Murfreesboro, TN Bolinger, Theron, Bluffton, IN Brooks, Matthew, Phoenix, AZ Bruce, Larry, Phoenix, AZ Doyle, Mike, Delaware, OH Everhart, Travis, Bardstown, KY Gonzalez, Manuel, Norfolk, VA Green, James, Hermitage, TN Hansen, Eugene, Marshalltown, IA Hursey, Glenn, Delaware, OH Kanupp, Johnny, Newton, NC Kenna, Matthew, Plant City, FL Kight, Emanuel, Hermitage, TN Lafuente, Benjamin, Phoenix, AZ Lankford, Douglas, Delaware, OH Liechti, Michael, St. Joseph, MO Mallett, Glenn, Cleveland, TN Meriwether, Sherman, St. Joseph, MO Mills, Harold, Delaware, OH Mitchell, Raymond, Cedar Rapids, IA Owensby, Troy, Cleveland, TN Pigg, Garry, Hermitage, TN Richardson, Joseph, Hermitage, TN Roy, Kenneth, Delaware, OH Scott, Leslie, Portland, TN Sevier, James, Hermitage, TN Smith, Rockey, Fountain, CO Swindall, Jesse, Bardstown, KY Travis, Brian, Hermitage, TN Tudor, Jeff, Murfreesboro, TN Warren, Brian, Lavergne, TN Williams, Peter, Cleveland, TN

Hower, Cory, Bluffton, IN Jackson, Andrew, Cleveland, TN Laney, Bronson, Portland, TN Martin, Daniel, Lynchburg, VA Riden, Bill, Cleveland, TN Ruckman, Robert, Kansas City, MO Seagraves, Terry, Tampa, FL Uptgraft, Ronald, Bluffton, IN Weimer, Richard, Cleveland, TN Whitehead, William, Cleveland, TN Wilson, Cleatus, Henderson, KY Zortman, Mark, Phoenix, AZ

15 YEAR SERVICE AWARDS

Arbogast, Don, Delaware, OH Baker, Rick, Portland, TN Cuffee, Ira, Norfolk, VA Fannon, Landon, Jamestown, NC Foster, Steven, Middletown, NY Fowler, Ronald, Dandridge, TN Jones, Eben, Dandridge, TN Lundquist, Brad, Fountain, CO Morris, Willard, Goldsboro, NC Newcomb, Marty, Delaware, OH Oliver, Barbara, Murfreesboro, TN Pearson, James, Norfolk, VA Rockinger, Donnelle, Murfreesboro, TN Sams, Randy, Fountain, CO Scales, Robert, Norfolk, VA Smith, Lisa, Murfreesboro, TN Stamps, Lisa, Portland, TN Sullivan, Cleatus, Goldsboro, NC Wright, Tom, Goldsboro, NC

20 YEAR SERVICE AWARDS

Elmore, Steve, Bluffton, IN Hamm, Jackie, Dandridge, TN Hughes, Mike, Murfreesboro, TN

Jordan, Mark, Fountain, CO

25 YEAR SERVICE AWARDS

Moore, Dale, Cleveland, TN